

# Terms and Conditions

*As pertains to the Fiordland Group Tramping Experience organised by Alice Adventuring 9-12 April 2026*

## **General terms**

### **1. Our contract**

By booking this trip you have agreed to be bound by the terms and conditions set out in:

- these Terms and Conditions,
- the trip details in the [Come Tramping With Me](#) description.

## **Your info and privacy**

### **2. Privacy policy**

The following information may be collected from you:

- full name, age, postal address, phone number, email address, details of you emergency contacts, dietary requirements.
- medical / health information, such as pre-existing medical conditions, food allergies etc.
- any additional information you provide during the booking process to check if this trip is right for you, which may include personal information.

This information will be stored until completion of the trip, and will then be permanently deleted. Some of this information will be passed on to Adventure Southland and Borland Lodge as part of their booking and safety processes. Please refer to their privacy policies for further information.

### **Photo and Video**

During the trip, photos and video content will be taken that may be used in promotional material by (but not limited to) Alice Adventuring, Adventure Southland and Borland Lodge. Your host will confirm at the start of the trip whether you are happy with your image being taken. You have the right to say no or opt-out of being included in any photos being taken for these purposes. Whilst every precaution will be taken to protect your privacy, we are not responsible for other participants who may take your photograph or video you without our knowledge.

## **Payments and pricing**

### **3. Deposit requirement**

You are required to pay a non-refundable deposit of NZ\$400 for your booking to be confirmed. If your booking is made within 30 days of the trip start date then the full amount is payable at the time of booking.

#### **4. Acceptance of booking and final payments**

If your booking is accepted, you will be issued with a booking confirmation invoice. Please refer to this invoice for details regarding final payments, including how to make the payment. Payment of the balance of the trip price is due by 31 March 2026. If this balance is not paid on or before this date your booking will be cancelled.

#### **Cancellations and changes**

##### **5. Cancellation by you**

If you cancel your booking the cancellation terms set out below will apply. A cancellation will only be effective when written confirmation is received from you that you wish to cancel. If you cancel a trip:

- a) On or prior to 31 March 2026, your deposit amount will not be refunded unless another person can be found to take your place,
- b) after 31 March 2026, you will be charged a cancellation fee of 100% of the booking cost, unless another person can be found to take your place.

If you leave the trip for any reason after it has commenced, you may not receive any refunds for unused services. If you fail to join a trip, join it after departure, or leave it prior to its completion, no refund will be made.

##### **6. Cancellations due to Force Majeure**

In addition to the cancellation rights set out above, a trip may be cancelled due to a Force Majeure Event. In this case you will be offered a refund minus unrecoverable costs, not including any personal costs incurred by yourself (e.g. transport costs to the location).

A “Force Majeure Event” means any event or circumstance beyond the reasonable control of the parties, whether or not foreseeable, which would make it dangerous or not viable for the trip to commence or continue. This includes, but is not limited to: earthquake, pandemic or other health emergency, flooding or other extreme weather event.

#### **Inclusions**

##### **7. Inclusions**

The price of your trip includes as described in the Come Tramping With Me information:

- three nights’ accommodation
- all transport for trip activities
- all meals (starting with dinner on 9 April 2026 and ending with lunch on 12 April 2026)
- the services of a group host, assistant and guide

## **8. Exclusions**

The price of your trip does not include:

- transport costs to the start of the trip (Borland Lodge)
- meals and food other than those specified in the Come Tramping With Me information
- travel insurance
- optional activities and all personal expenses.

## **If things go wrong**

### **9. Change of itinerary**

You appreciate and acknowledge that the nature of this type of trip requires considerable flexibility and you should allow for alternatives. The itinerary provided for this trip is representative of the types of activities contemplated, but it is understood that the route, schedules, itineraries, amenities and mode of transport may be subject to alteration without prior notice due to local circumstances or events.

### **10. Authority on the trip**

The decision of the group host and/or guide is final on all matters likely to affect the safety or well-being of any participant. If you fail to comply with a decision made by a leader, interfere with the well-being of the group or the ability to run a trip as planned, the leader may direct you to leave the trip immediately, with no right of refund.

### **11. Acknowledgement of risk**

This trip involves risks, dangers and hazards which involve the possibility of physical risks greater than those encountered in daily life. You accept that these risks, dangers and hazards involve the possibility of personal injury, emotional trauma, and even death. Knowing the risks, you still wish to participate in the trip and you freely accept and fully assume all such risks, dangers and hazards, however caused.

You are physically fit and have no condition or injury that could be affected by participating on the trip. You consent to receive any medical treatment which may be deemed necessary by the guide and host in the case of accident, injury or illness during the course of the trip including over-the-counter medications such as pain relief or antihistamine, etc. You also agree to indemnify the host and guide in respect of such medical treatment.

You have read and accepted the risk disclosure from [Adventure Southland](#).

**By paying a deposit, I agree to all of the terms herein, including the risk disclosure from Adventure Southland, and wish to proceed with the trip at my own risk.**